



TORONTO  
**DROP-IN**  
NETWORK

## **TDIN'S DROP-IN SKILLS CERTIFICATES**

### **Professional Development Opportunity**

Twice a year, the Toronto Drop-in Network (TDIN) partners with the Toronto Hostels Training Centre (THTC) to give drop-in staff and participants opportunities for professional development. The three courses are all open to drop-in participants, peers, drop-in staff, drop-in managers, and anyone looking to learn more about drop-ins.

#### **DROP-IN BEST PRACTICES TWO DAY OVERVIEW COURSE (SEPTEMBER 21 AND 22, 2017)**

- Learn about the history and policies that affect drop-ins and homelessness in Toronto.
- Explore the different types of drop-in models that exist in the city.
- Understand and see examples of the nine best practices of operating a drop-in.
- Tour a variety of drop-ins and learn from workers about the different ways that drop-ins operate, and hear about their recreational and social programs.

#### **EFFECTIVELY SUPPORTING DROP-IN PARTICIPANTS' GOALS (OCTOBER 26, 2017)**

- Sharpen your advocacy skills.
- Find out what skills you need to assess and meet your clients' needs.
- Get great tips on making good referrals.
- Hear from guest speakers from community agencies.

#### **DROP-IN PARTICIPANT ENGAGEMENT: TOOLS FOR COLLABORATION (NOVEMBER 30, 2017)**

- Learn new tools and strategies to further involve drop-in participants in many different areas of the drop-in, such as program planning.
- Explore and engage in discussions on power dynamics.
- Hear from current and former drop-in participants about how to increase participant engagement in drop-ins.



## TORONTO HOSTELS TRAINING CENTRE CERTIFICATES

Did you know if you took all three courses you'd receive a Drop-in Foundations Series Certificate (DIFS) from the Toronto Hostels Training Centre? If you are interested in even more training you could take 10-course Drop-In Service Skills Training Centre Certificate (DISSTC)

For more information about these certificates and the next workshop dates, go to the THTC website or email the Training and Engagement Coordinator at [engage@tdin.ca](mailto:engage@tdin.ca).

All courses take place from 9-4 at THTC at 65 Wellesley Street East.

## FREE TRAINING FOR TDIN MEMBERS!

TDIN Membership includes a set amount of TDIN funds for each member drop-in to use for staff and participant training each year. These funds can be used to pay for most kinds of training, including sending staff and/or participants to TDIN's courses. To find out how much TDIN funding is available for your drop-in to spend on training, please email the Member Support Coordinator at [support@tdin.ca](mailto:support@tdin.ca).

## SIGNING UP FOR TDIN COURSES

**To sign up for one of these three courses and have it paid for with your drop-in's TDIN training funds, send an email to the Member Support Coordinator at [support@tdin.ca](mailto:support@tdin.ca), with the following information:**

- Name of the course you want to take and the date it is offered
- Name of the person registering for the course
- Position/role of the person in the drop-in
- Person's email address
- Person's phone number
- If you are taking the course towards one of the THTC Drop-in Certificates

If your drop-in/agency has used up its TDIN training funds, you can still take TDIN courses if your drop-in/agency agrees to cover the cost.