



TTC Fair Pass Program (discounted TTC pass and single rides)

Information for Community Members

Starting April 4, 2018, you may be eligible to for a \$115.50 monthly 'Fair Pass' / \$2 single ride fares if you:

- Are receiving OW/ODSP
- Live in Toronto
- Do not currently receive any transportation supports equal to or greater than \$100.

Youth, post-secondary students and seniors already receive the same level of discount and therefore do not need to apply for the Fair Pass Discount Program.

If you stop receiving transportation supports, you can apply for the Fair Pass Program. Receiving the Fair Pass discounts does not prevent you from getting transportation support if you qualify for it in the future.

How will it work?

If you are eligible, you must apply for the program. You will get a Presto card through Toronto Employment and Social Services (TESS). The card will be 'enabled' for the discount – the chip inside the card will make the discounts automatically.

You will be able to load a monthly pass on your card and you will only be charged **\$115.50**.

If you pay by single fare, you will only be charged **\$2 per ride**. You must load the card with a **minimum of \$10 at a time**.

How do you apply?

Go in person to any OW/ODSP office, complete an [application form and consent form](#), and receive your Presto card. You do not need to go to your own office and you do not need to go through your worker.

There are also several TESS offices that accept applications, by fax, mail, or in person.

The following are all the TESS offices that are accepting applications:

[Attwell Employment & Social Services](#)

220 Attwell Dr.
Toronto, ON M9W 6T9
Fax: 416-392-4213

[Beaches Employment & Social Services](#)

1631 Queen St. E.
Toronto, ON M4L 1G4
Fax: 416-392-3799

[Consilium Place Employment & Social Services](#)

100 Consilium Pl., 10th Floor
Toronto, ON M1H 3E3
Fax: 416-397-9500

[Golden Mile Employment & Social Services](#)

1880 Eglinton Ave. E., Unit 139
Toronto, ON M1L 2L1
Fax: 416-696-3754

[High Park / Parkdale Employment & Social Services](#)

1900 Dundas St. W.
Toronto, ON M6R 3B6
Fax: 416-696-3706

[Kennedy Employment & Social Services](#)

1225 Kennedy Rd., Unit I
Toronto, ON M1P 2L4
Fax: 416-696-3760

[Lawrence Square Employment & Social Services](#)

700 Lawrence Ave. W, Suite 330, East Tower
Toronto, ON M6A 3B3
Fax: 416-397-1665

[Lesmill Employment & Social Services](#)

20 Lesmill Rd.
Toronto, ON M3B 2T5
Fax: 416-392-2973

[Malvern Employment & Social Services](#)

325 Milner Ave., 9th Floor
Toronto, ON M1B 5N1
Fax: 416-696-3606

[Metro Hall Employment & Social Services](#)

214 Wellington St. W.
Toronto, ON M5V 0L9
Fax: 416-696-3751

[The Queensway Employment & Social Services](#)

779 The Queensway
Toronto, ON M8Z 1N4
Fax: 416-392-6560

[Wellesley Place Employment & Social Services](#)

111 Wellesley St. E.
Toronto, ON M4Y 3A7
Fax: 416-392-5255

[Yonge Eglinton Employment & Social Services](#)

150 Eglinton Ave. E., Suite 900
Toronto, ON M4P 3E2
Fax: 416-397-1804

[Yorkgate Employment & Social Services](#)

1 York Gate Blvd., Unit 108 B
Toronto, ON M3N 3A1
Fax: 416-397-9599

[York Humber Employment & Social Services](#)

605 Rogers Rd.
Toronto, ON M6M 1B9
Fax: 416-392-4439

Complete the [form](#), send it in by fax, mail, or walk in, and they will mail your Presto card to you.

What else do you need to know?

- **When you first get your Presto card in the mail, register it online.** If you already have a My PRESTO account, you can transfer the discount and the balance to a new card by contacting Presto. The balance on the old card can be transferred to the new one on the PRESTO website, only if you have a My PRESTO Account.
- It can take two weeks for the card to arrive in the mail.
- It can take 24 hours for the pass to be activated. **You will not be able to use it until it is activated.**
- Registration in the 'Fair Pass' program will be good for one year, but you can re-apply year to year. **(if it continues to be funded by the City of Toronto)**
- Your first Presto card will be free. If you lose your card, you will need to replace it at a cost of \$6. (You will have to cancel the lost card and register your new card to activate your discount.)
- You can load your Presto card at any Presto machine using a debit or credit card. If you need to use cash to load your card, you will need to go to a Shoppers Drug Mart.
- The "Fair Pass" system applies to the TTC only. It does not include the Mississauga or Brampton transit systems, for example, although both of these cities have their own low income fare programs.